

CJM Bridal Hair

Wedding & Occasion hair stylist

Terms and Conditions

Please read through my terms and conditions set out below. No booking can be made until these have been thoroughly read and accepted by the client/s.

Booking

- A Non-refundable £10 booking fee has been received for an occasion booking. (For bookings of more than 1 person, a £10 booking fee is required per person).
- For any changes made to your booking, for example the number of guests being serviced or change of location; Confirmation amounts are subject to change.
- All booking fees are payable at the time of booking via bank transfer.
- Trials are booked separately and are to be paid upon the date of the trial.

Cancellations by you

You reserve the right to cancel your booking at any point prior to the occasion day. Please note that the following charges will apply:

- Loss of booking fee
- 48hrs' notice must be given for occasion day cancellations otherwise balance MAY be due in FULL.

Cancellations due to circumstances out of your control

If you need to cancel your booking due to a circumstance outside of your control (for example a local lockdown). In this instance your booking fee can be

transferred to a new date without charge, although additional costs may apply (inflation/new year) and providing i am available on the new date. If I am unavailable on the new date, 50% of your booking fee will be retained to cover administration time and loss of date costs.

Cancellations by myself

In the unlikely event that I am unable to attend your booking due to illness, injury, personal emergency or any circumstance beyond my control, I will endeavor to find a replacement hairstylist of a similar standard. This cannot, however; be guaranteed and if I am unable to find a replacement stylist you will receive a full refund, less any trial costs.

Exclusivity

Exclusivity is not guaranteed for the day of your event booking; Therefore, timings will be seriously considered when agreeing to any booking. This will not affect your service.

Travel expenses

The client will cover any necessary travel expenses of the stylist which is quoted within at the time of booking. Travel cost is calculated and provided on quotation based on mileage and time. Any parking charges will need to be notified to myself before arrival and paid by yourself.

Responsibility of the client

The client should inform myself of any issues that may affect the use of equipment or products. This includes sensitivities, allergies and medical conditions. I cannot be held liable for any loss or damage that is incurred due to the client's failure to inform the stylist of any known conditions. I reserve the right to refuse service to the client or members of the party at risk.

Payment

Payment must be paid in cash before styling begins on the day of your occasion. If bank transfer is preferred please inform me prior to your occasion date so that I am aware and I can arrange for this.

Photography & Privacy

You agree that photographs of any styling on yourself & any participant of additional persons can be used on my website, social media platforms or anywhere else deemed fit, purely for the purpose of business.

Information collected from you will be stored safely and is used to carry out your instructions or to contact you. There are no circumstances under which this information might be passed to a third party. All records are destroyed within a set time frame as set out by Data Protection law.

Data Protection

By law it is required to keep records of your services, and this includes personal data. Your personal data is stored securely and is not visible to anyone other than the stylist at any time. These records are kept for six years, after which time, if you are no longer a client, your personal data will be destroyed. Records will be Automatically deleted at the six year point after your last appointment